

VETERANS' AFFAIRS GOLD CARD HOLDERS

Please show your card when checking in for your appointment.

Standard Consultation	No Gap
After Hours	No Gap

HOME VISITS

This is available to regular patients only and at the discretion of their treating doctor. Charges will apply.

REFERRALS

Referrals requested outside of a consultation will attract a fee of \$10 – to be paid at time of collection.

SPECIALISTS

Bridge Clinic is not responsible for the fee setting and collection of our visiting specialists. If you have any queries regarding your specialist account, please contact the specialist concerned.

MEDICAL HISTORY FORMS

Please book an appointment to see your GP to complete forms requiring your patient information or medical history. Examples of these are: Pension application

- Sickness Benefit application
- Passport application
- Document Witness application

Not all of these items attract a Medicare rebate.

ACCREDITATION

Bridge Clinic is a GPA Accredited Practice. We are required to undergo assessment every three years to maintain this accreditation. We achieved full accreditation at our 2016 assessment.

FEEDBACK

If you have any feedback about the service you have received at the clinic, we would like to hear about it.

The following options are open to you:

- 1) Discuss the issue with your own doctor, then
- 2) Seek to discuss the problem with the Manager, Jill Coombe.

If you feel that your concern has not been addressed please contact:

Health and Community Services Complaints Commissioner
Phone: **08 8226 8666**

Updated October 2017

ACCOUNTS INFORMATION



8 Standen St
Murray Bridge SA 5253
Phone: **08 8539 3232**

Southside
8 Homburg Dr
Murray Bridge SA 5253
Phone: **08 8531 5700**

PO Box 471
Murray Bridge SA 5253

www.bridgeclinic.com.au
information@bridgeclinic.com.au

FEES

Bridge Clinic continues to Bulk Bill pensioners, concession card holders, Department of Veteran Affairs (DVA) card holders and children under 16 for consultations **in clinic hours**. Please present cards at each visit.

Non Concession Card Holders

Standard Consultation	\$ 75.05
Medicare Rebate	\$ 37.05
Total fee paid on the day	\$ 70.05
Extended Consultation	\$114.70
Medicare Rebate	\$ 71.70
Total fee paid on the day	\$109.70

AFTER HOURS

After hours without concession

Standard Consultation	\$119.00
Medicare Rebate	\$ 49.00
Gap paid within 14 days	\$ 60.00
Gap paid after 14 days	\$ 70.00

After hours with concession

Standard Consultation	\$109.00
Medicare Rebate	\$ 49.00
Gap paid within 14 days	\$ 50.00
Gap paid after 14 days	\$ 60.00

All patients are reminded that any service after hours will incur a gap payment. Discounts are available for early payment.

Extra charges apply to any procedure performed and for extended consults.

PAYMENT OF ACCOUNTS

We will accept payment by cash, EFTPOS, direct debit, personal cheque, credit card or centrepay.

Direct Debit details:

BSB:	105 900
Account No:	182 681 840
Name of Account:	Bridge Clinic

Please quote reference number as shown on Invoice.

Please send notification of payment to: accountsbc@bridgeclinic.com.au

We ask that all accounts be settled in full on the day of your appointment for which you will receive the discount on the consultation fee.

CENTREPAY

What is Centrepay?

If you receive a pension or payment from Centrelink you can complete a centrepay that allows direct fortnightly payment to Bridge Clinic to pay any outstanding accounts.

Minimum fortnightly payment is \$15.00.

Please ask reception staff if you require assistance.

TRANSFER MEDICAL NOTES

A charge of \$40 applies to transfer full medical notes.

DIFFICULTY PAYING YOUR ACCOUNT?

Bridge Clinic doctors will use their discretion in cases of genuinely financially disadvantaged and chronically ill patients in need of frequent medical attention.

If you are having difficulty paying your account, please discuss this with our Accounts staff, the Practice Manager, or your doctor.

Fees are adjusted when the Medicare Scheduled Fees change in July each year.

All Medicare claims are transferred electronically and the rebate deposited directly into the bank account of your choice within 3 days.

Bank Details can be stored with Medicare by phoning **13 20 11**

REPEAT PRESCRIPTIONS

Best medical care recommends that you make an appointment to discuss your medication before being issued with a repeat prescription.

Only in special circumstances will our doctors issue a prescription without a consultation.

Prescriptions issued without a consultation will attract a fee of \$8 – to be paid on collection of script.